

Noritz America Corporation Limited Warranty Tankless Domestic Hot Water Heaters

Pursuant to the terms and conditions set forth in this Limited Warranty (this "Warranty"), Noritz America Corporation ("Noritz") hereby warrants to the original consumer purchaser, in the originally installed location, (the "Owner") the enclosed gas water heater (the "Product") to be free from any material defects in materials and workmanship. There are no express warranties other than those contained in this Warranty, and all representations or affirmations made by Noritz or any other person were for illustrative purposes only. No agent, employee, or representative of Noritz has any authority to bind Noritz to any affirmation, representation, or warranty concerning the Product, and unless an affirmation, representation, or warranty made by an agent, employee, or representative is specifically included within this Warranty, it will not be enforceable by the Owner.

Required Conditions

1. The Owner must complete the warranty registration form attached hereto (the "Registration Form"), and Noritz must receive such Registration Form from the Owner, within 35 days from the date of the original purchase.
2. The Product must be installed by a method recognized and authorized by Noritz and in compliance with Noritz published materials specifically indicated in writing to be applicable to the type and model number of the product.
3. The Owner must use the Product in compliance with instructions in the Installation and Operation Manual, which is included with the Product.

Warranty Period

This Warranty is extended by Noritz to the Owner for the duration of this Warranty. This Warranty takes effect on the date of installation of the Product by the Noritz Authorized Installer or 30 days after the date of purchase, whichever occurs first, and is effective until the specified anniversary of such date as follows:

- 1- 10 years replacement on heat exchanger when the product is used in a single family dwelling.
- 2- 3 years replacement on heat exchanger if the product is used for commercial capacity, if it is used in other than a single family dwelling, or if the product is supplied with pre-heated or circulated water.
- 3- Parts other than heat exchanger, 3 years replacement of defective parts.

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Owner: _____ Fill in the following for your own reference and keep in a safe place for future reference.
 Model No.: _____ Serial No.: _____ Date Installed: _____
 Installation Company: _____ Installers Name: _____ Phone No.: _____
 Address: _____
 City: _____ State/Prov: _____ Zip/Postal Code: _____

Warranty Registration

This warranty registration card should be filled out by the plumber upon installation and returned to Noritz America. Leave the top and side portion of this card with the homeowner for their records.

| | | | |
|---|--------------|-----------------|--|
| Customer Name: | _____ | | |
| Customer Address: | _____ | | |
| City: | State: _____ | Zip: _____ | |
| Telephone: | _____ | Fax: _____ | |
| Email: | _____ | | |
| Installation Company: | _____ | | |
| Company Address: | _____ | | |
| City: | State: _____ | Zip: _____ | |
| Installer Name: | _____ | | |
| License No.: | _____ | Procard#: _____ | |
| Telephone: | _____ | Fax: _____ | |
| Place of Purchase: | _____ | | |
| The model, serial number and gas type can be found on the front cover of the water heater's rating plate. | | | |
| Model No.: | _____ | Gas Type: _____ | |
| Serial No.: | _____ | | |
| Date of Installation: | _____ | | |

Warranty Registration
can also be done online!
WWW.NORITZ.COM

NORITZ AMERICA CO.
 11160 Grace Avenue
 Fountain Valley, CA 92708
 Phone: (714) 433-2905
 Fax: (714) 241-1514

Please keep a copy of this warranty registration card for your records.

Limitations of Liability

Please refer to the Installation and Operation Manual supplied with your new Noritz product. This warranty becomes null and void if any of the following are determined to be contributing factors to failure of the product under this warranty:

- 1- Abuse, Neglect, Misuse or Misapplication
- 2- Improper, dangerous, or destructive maintenance procedures
- 3- Use in conjunction with any unapproved device
- 4- Installation in an environment that is corrosive or otherwise destructive to the product, whether internal or external
- 5- Incorrect gas or water pressure
- 6- Incorrect sizing for the application
- 7- Use with improper gas type.
- 8- Damage as a result of freezing within the unit or surrounding piping
- 9- Damage as a result of use with non-potable water, untreated or poorly treated well water, or water with high PH levels or high hardness levels
- 10- Acts of God including, but not limited to; Fire, Flood, or natural disaster

In the event of a Noritz recognized defect, malfunction, or failure to conform with this Warranty and based upon Noritz approval of warranty claim, Noritz, at its sole and absolute discretion, will settle the warranty claim within 30 days upon Noritz' receipt of written notice of such defect, malfunction, or failure to conform with this Warranty. In order to make a claim under this Warranty, the Owner must notify Noritz or its authorized representative of the failure of the goods to conform to this Warranty.

Under this Warranty, Noritz will only provide replacement parts or units. The Owner will be responsible for any other costs incurred including labor costs for servicing or replacing the part or unit, shipping, delivery, and handling of the replacement part or unit, costs for permits or materials necessary for the repair, or incidental costs resulting from damage external to the unit resulting from the failure.

NOT WITHSTANDING ANYTHING IN THIS WARRANTY TO THE CONTRARY, EXCEPT FOR NORITZ' AFFIRMATIVE OBLIGATIONS EXPRESSLY SET FORTH IN THIS WARRANTY, NORITZ DISCLAIMS ANY AND ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, REGARDING THE PRODUCT AND ITS FUNCTIONALITY, PERFORMANCE, MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE OR INTELLECTUAL PROPERTY RIGHTS. NORITZ DISCLAIMS ALL OTHER OBLIGATIONS OR LIABILITIES ON ITS PART AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR NORITZ ANY OTHER LIABILITIES IN CONNECTION WITH THE PERFORMANCE OF THE PRODUCT. THIS WARRANTY ONLY COVERS REPLACEMENT PRODUCT OR PARTS THEREOF, AND DOES NOT COVER COST OF LABOR OR SERVICES UNDER ANY CIRCUMSTANCES.

Noritz shall not be liable for any claim or demand against Noritz by any other party for damages of any kind, including, but not limited to incidental and consequential damages, arising out of the subject matter of this Agreement. Some States and Provinces do not allow exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from State to State and Province to Province.

Warranty Registration Form

IMPORTANT: PLEASE READ THE ENCLOSED WARRANTY CAREFULLY BEFORE USING THE ENCLOSED GAS WATER HEATER (THE "PRODUCT"). BY COMPLETING AND SUBMITTING THE WARRANTY REGISTRATION FORM, YOU AGREE TO BE BOUND BY THE TERMS AND CONDITIONS SET FORTH IN THE WARRANTY.

Noritz will not provide any warranty until the Owner (as defined in the Warranty) completes this Warranty Registration Form, and Noritz receives the completed form from the Owner, within 35 days from the date of the original purchase. Please keep a copy of the completed form for your records.

NORITZ AMERICA CO.
11160 Grace Avenue
Fountain Valley, CA 92708

PLACE
STAMP
HERE

MAIL TO:

NORITZ AMERICA CO.
11160 Grace Avenue
Fountain Valley, CA 92708

ATTN: WARRANTY REGISTRATION